

# University of North Texas Libraries

LibQUAL+® 2011

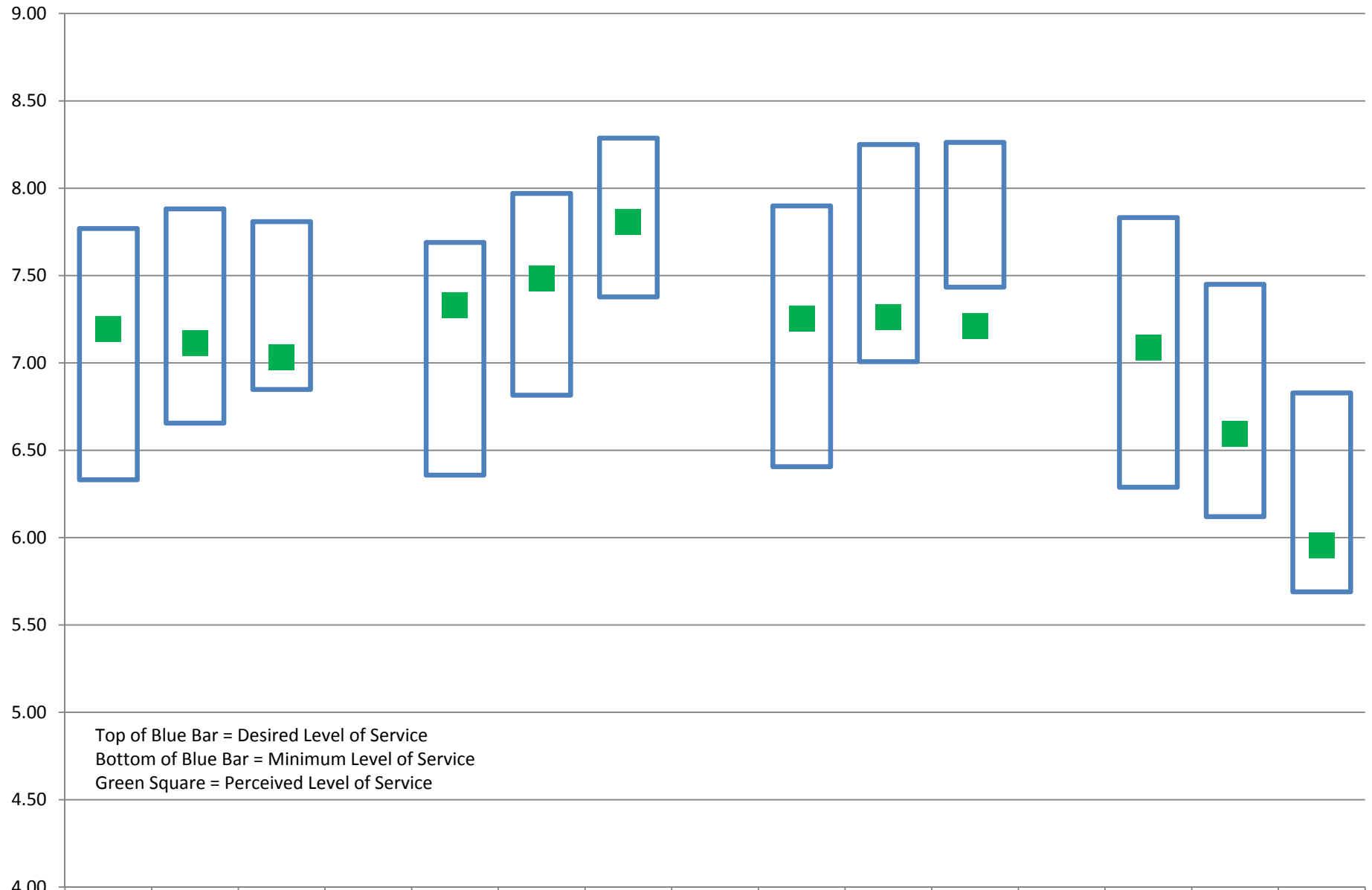
User Group Comparisons for Affect of Service,  
Information Control, Library as Place, and  
Local Questions



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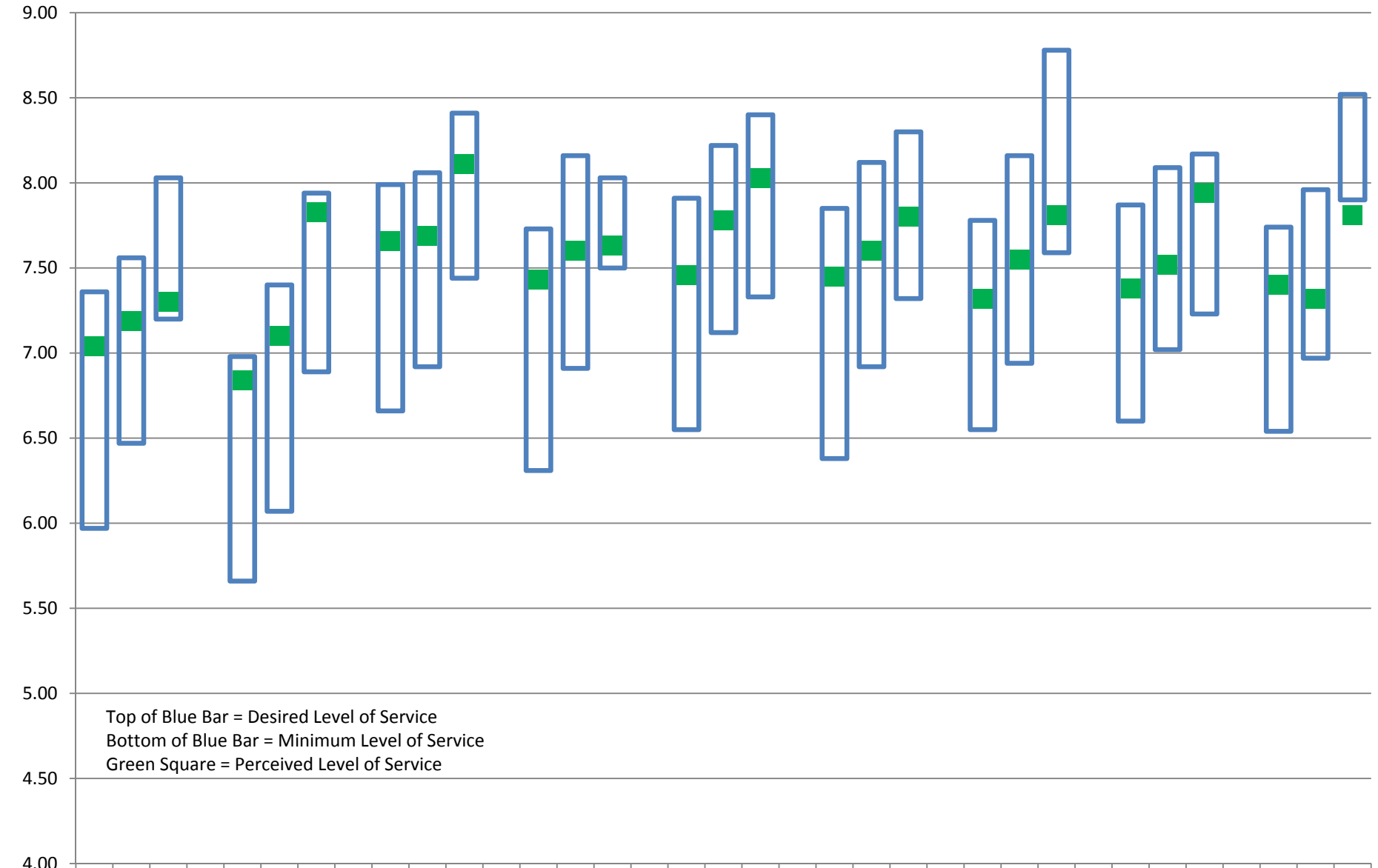
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# LibQUAL+® 2011 - Summary Results by UNT User Group



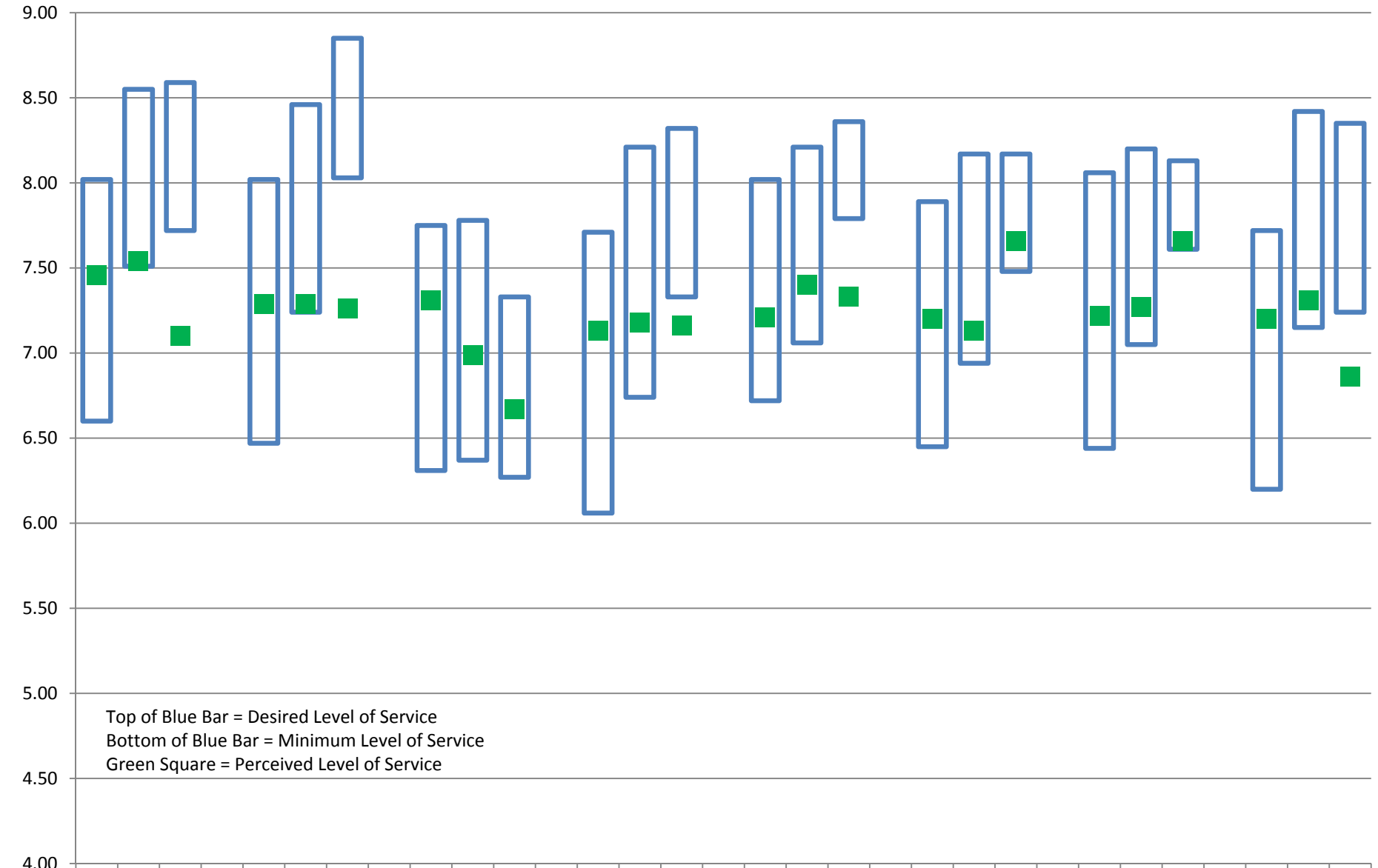
	UG All	Grad All	Fac All		UG AS	Grad AS	Fac AS		UG IC	Grad IC	Fac IC		UG LP	Grad LP	Fac LP
Desired	7.77	7.88	7.81		7.69	7.97	8.29		7.90	8.25	8.26		7.83	7.45	6.83
Perceived	7.19	7.11	7.03		7.33	7.48	7.81		7.25	7.26	7.21		7.09	6.60	5.95
Minimum	6.33	6.66	6.85		6.36	6.82	7.38		6.41	7.01	7.43		6.29	6.12	5.69

# LibQUAL+® 2011 - Affect of Service by UNT User Group



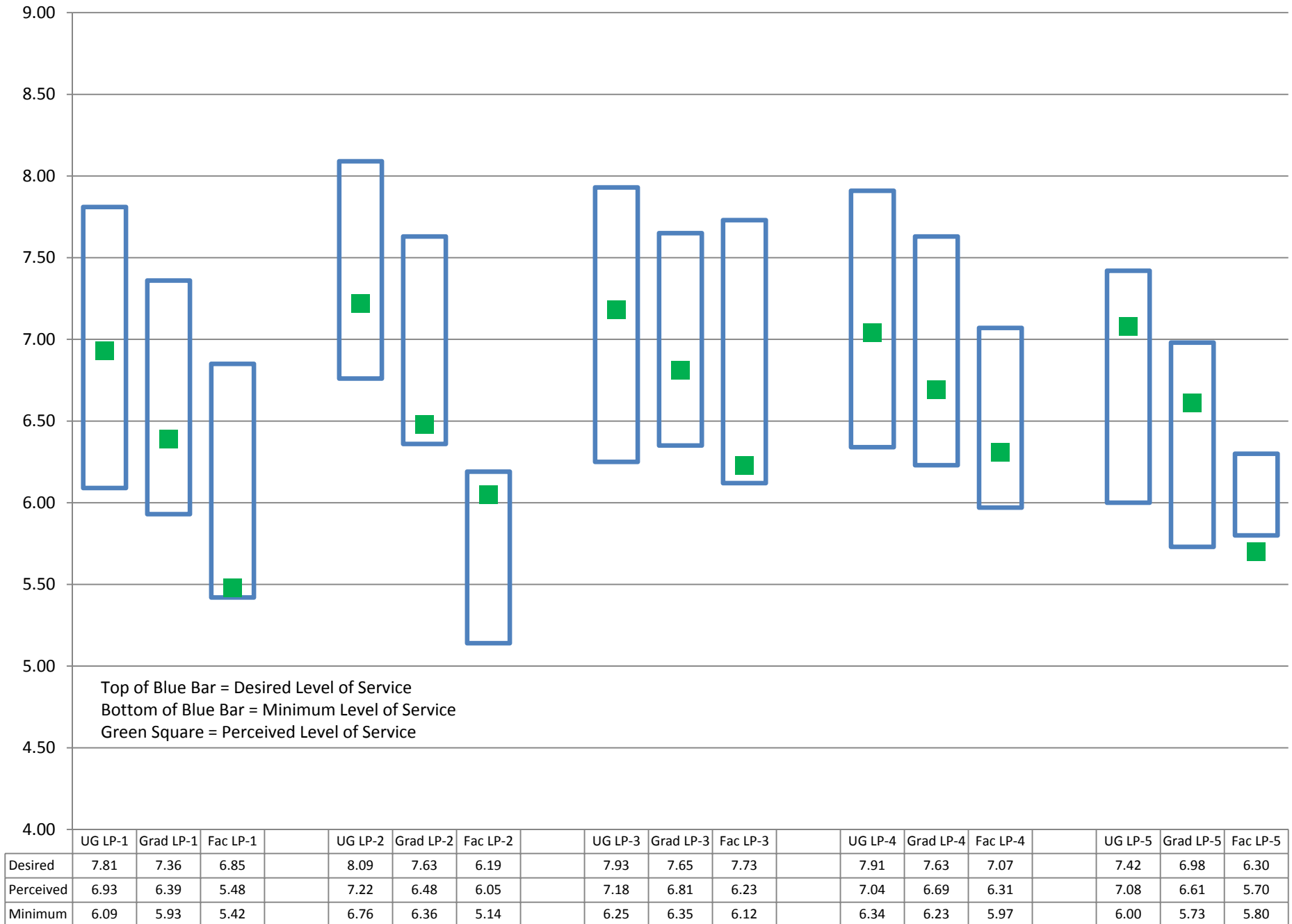
	UG AS-1	Grad AS-1	Fac AS-1	UG AS-2	Grad AS-2	Fac AS-2	UG AS-3	Grad AS-3	Fac AS-3	UG AS-4	Grad AS-4	Fac AS-4	UG AS-5	Grad AS-5	Fac AS-5	UG AS-6	Grad AS-6	Fac AS-6	UG AS-7	Grad AS-7	Fac AS-7	UG AS-8	Grad AS-8	Fac AS-8	UG AS-9	Grad AS-9	Fac AS-9
Desired	7.36	7.56	8.03	6.98	7.40	7.94	7.99	8.06	8.41	7.73	8.16	8.03	7.91	8.22	8.40	7.85	8.12	8.30	7.78	8.16	8.78	7.87	8.09	8.17	7.74	7.96	8.52
Perceived	7.04	7.19	7.30	6.84	7.10	7.83	7.66	7.69	8.11	7.43	7.60	7.63	7.46	7.78	8.03	7.45	7.60	7.80	7.32	7.55	7.81	7.38	7.52	7.94	7.40	7.32	7.81
Minimum	5.97	6.47	7.20	5.66	6.07	6.89	6.66	6.92	7.44	6.31	6.91	7.50	6.55	7.12	7.33	6.38	6.92	7.32	6.55	6.94	7.59	6.60	7.02	7.23	6.54	6.97	7.90

# LibQUAL+® 2011 - Information Control by UNT User Group

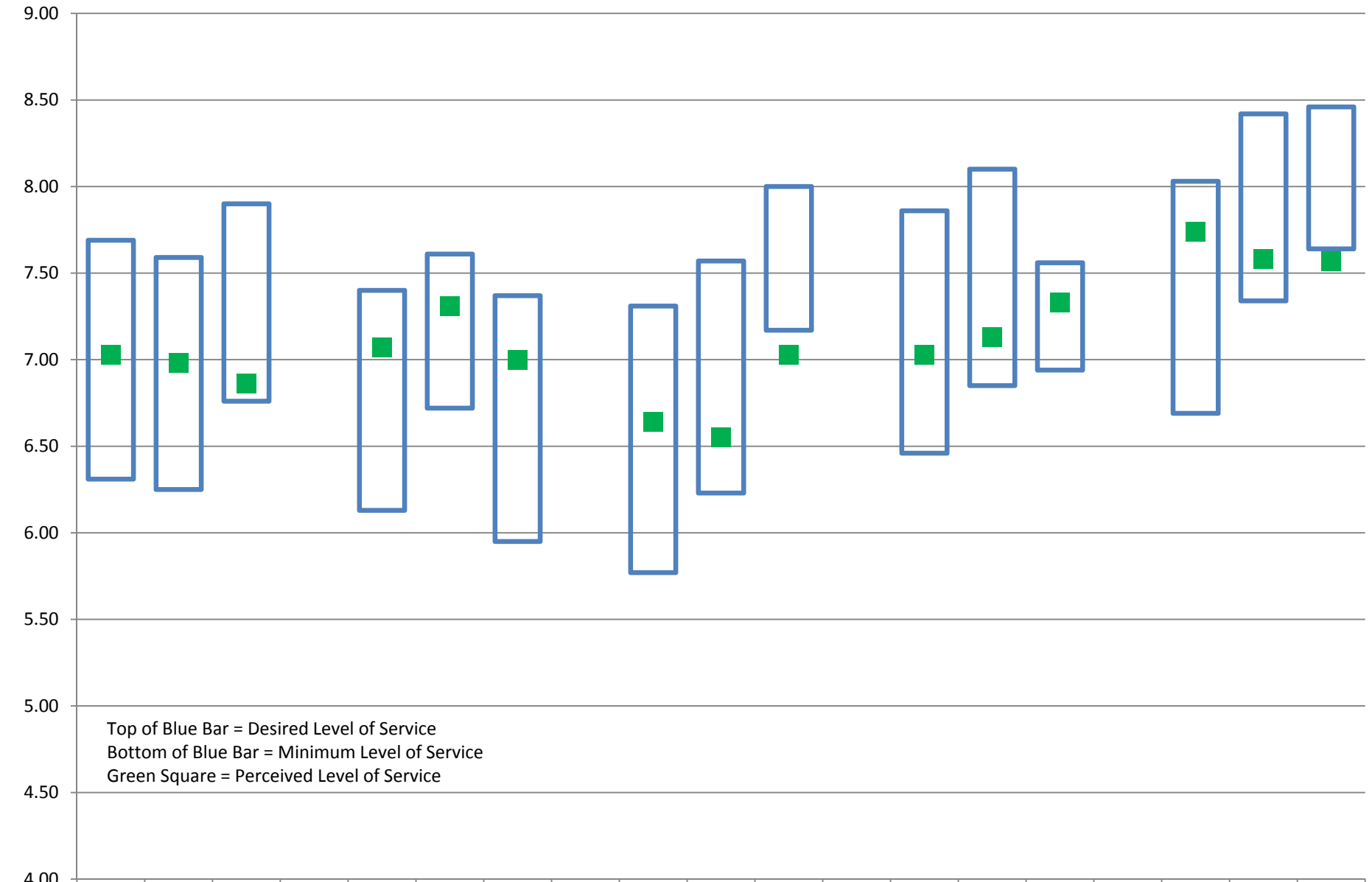


	UG IC-1	Grad IC-1	Fac IC-1		UG IC-2	Grad IC-2	Fac IC-2		UG IC-3	Grad IC-3	Fac IC-3		UG IC-4	Grad IC-4	Fac IC-4		UG IC-5	Grad IC-5	Fac IC-5		UG IC-6	Grad IC-6	Fac IC-6		UG IC-7	Grad IC-7	Fac IC-7		UG IC-8	Grad IC-8	Fac IC-8
Desired	8.02	8.55	8.59		8.02	8.46	8.85		7.75	7.78	7.33		7.71	8.21	8.32		8.02	8.21	8.36		7.89	8.17	8.17		8.06	8.20	8.13		7.72	8.42	8.35
Perceived	7.46	7.54	7.10		7.29	7.29	7.26		7.31	6.99	6.67		7.13	7.18	7.16		7.21	7.40	7.33		7.20	7.13	7.66		7.22	7.27	7.66		7.20	7.31	6.86
Minimum	6.60	7.51	7.72		6.47	7.24	8.03		6.31	6.37	6.27		6.06	6.74	7.33		6.72	7.06	7.79		6.45	6.94	7.48		6.44	7.05	7.61		6.20	7.15	7.24

## LibQUAL+® 2011 - Library as Place by UNT User Group



## LibQUAL+® 2011 - Local Questions by UNT User Group



	UG LQ-1	Grad LQ-1	Fac LQ-1		UG LQ-2	Grad LQ-2	Fac LQ-2		UG LQ-3	Grad LQ-3	Fac LQ-3		UG LQ-4	Grad LQ-4	Fac LQ-4		UG LQ-5	Grad LQ-5	Fac LQ-5
Desired	7.69	7.59	7.90		7.40	7.61	7.37		7.31	7.57	8.00		7.86	8.10	7.56		8.03	8.42	8.46
Perceived	7.03	6.98	6.86		7.07	7.31	7.00		6.64	6.55	7.03		7.03	7.13	7.33		7.74	7.58	7.57
Minimum	6.31	6.25	6.76		6.13	6.72	5.95		5.77	6.23	7.17		6.46	6.85	6.94		6.69	7.34	7.64