

University of North Texas Libraries

LibQUAL+® 2011

Response Changes over Time

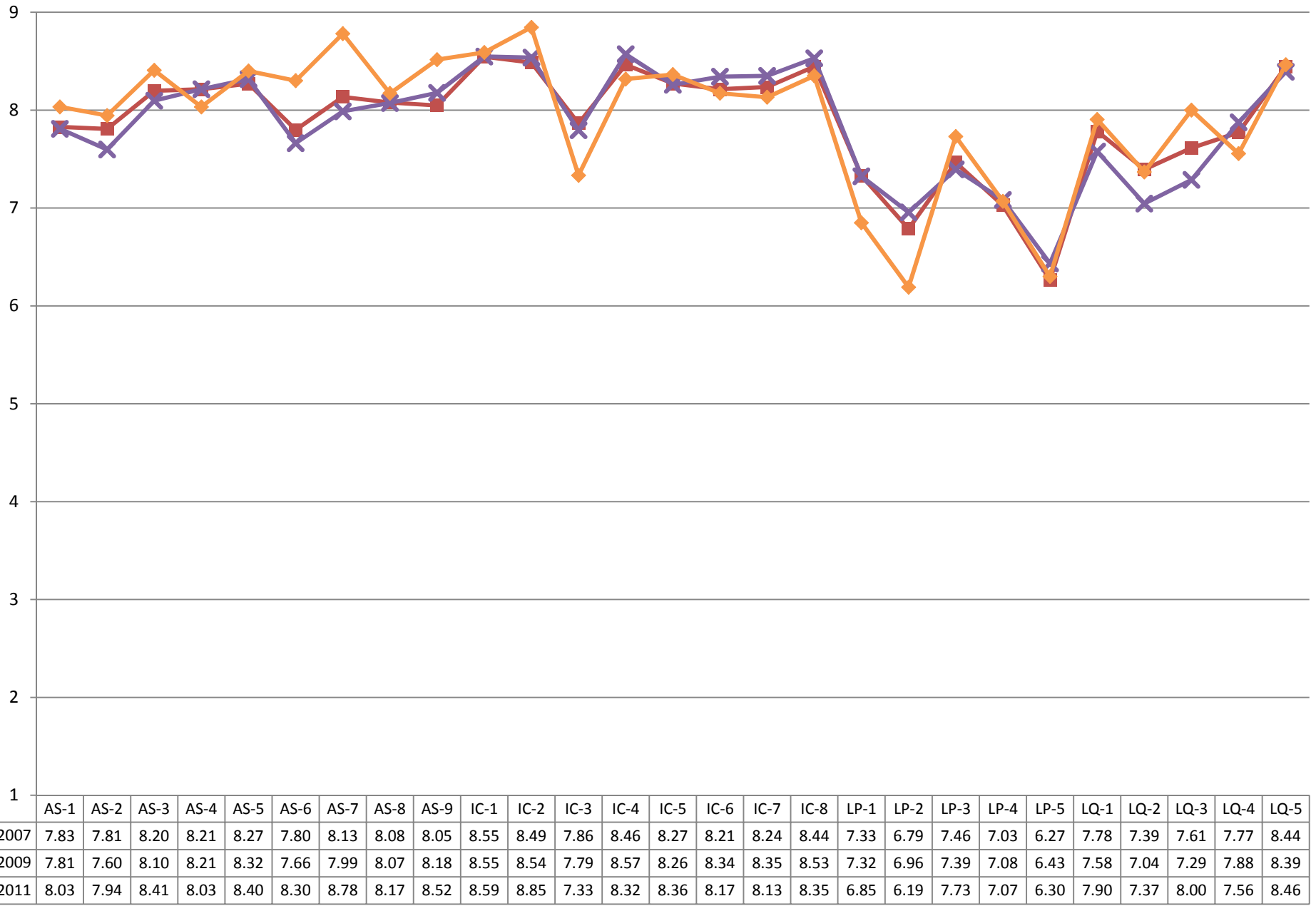


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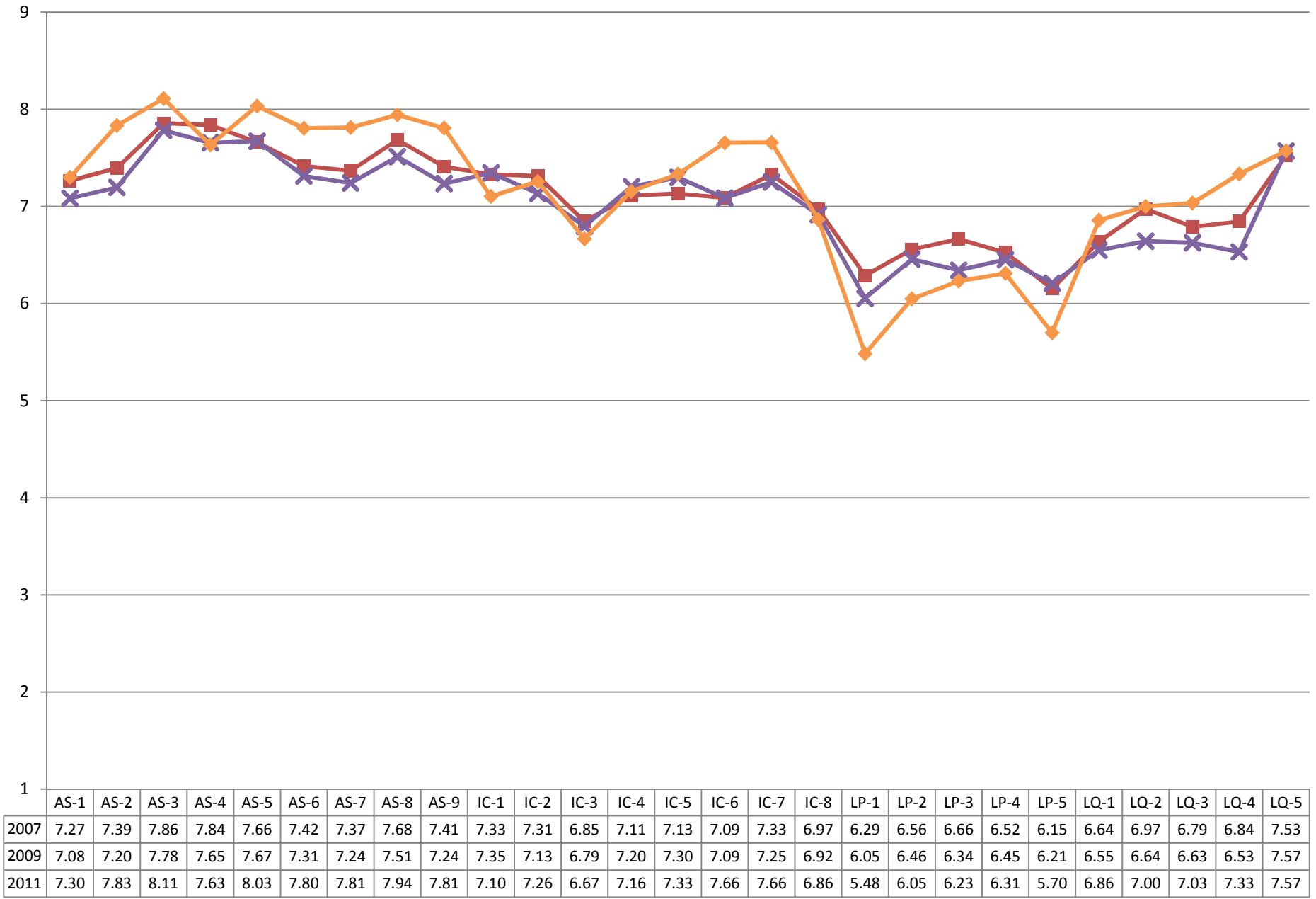
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LibQUAL+® Desired Scores: Faculty



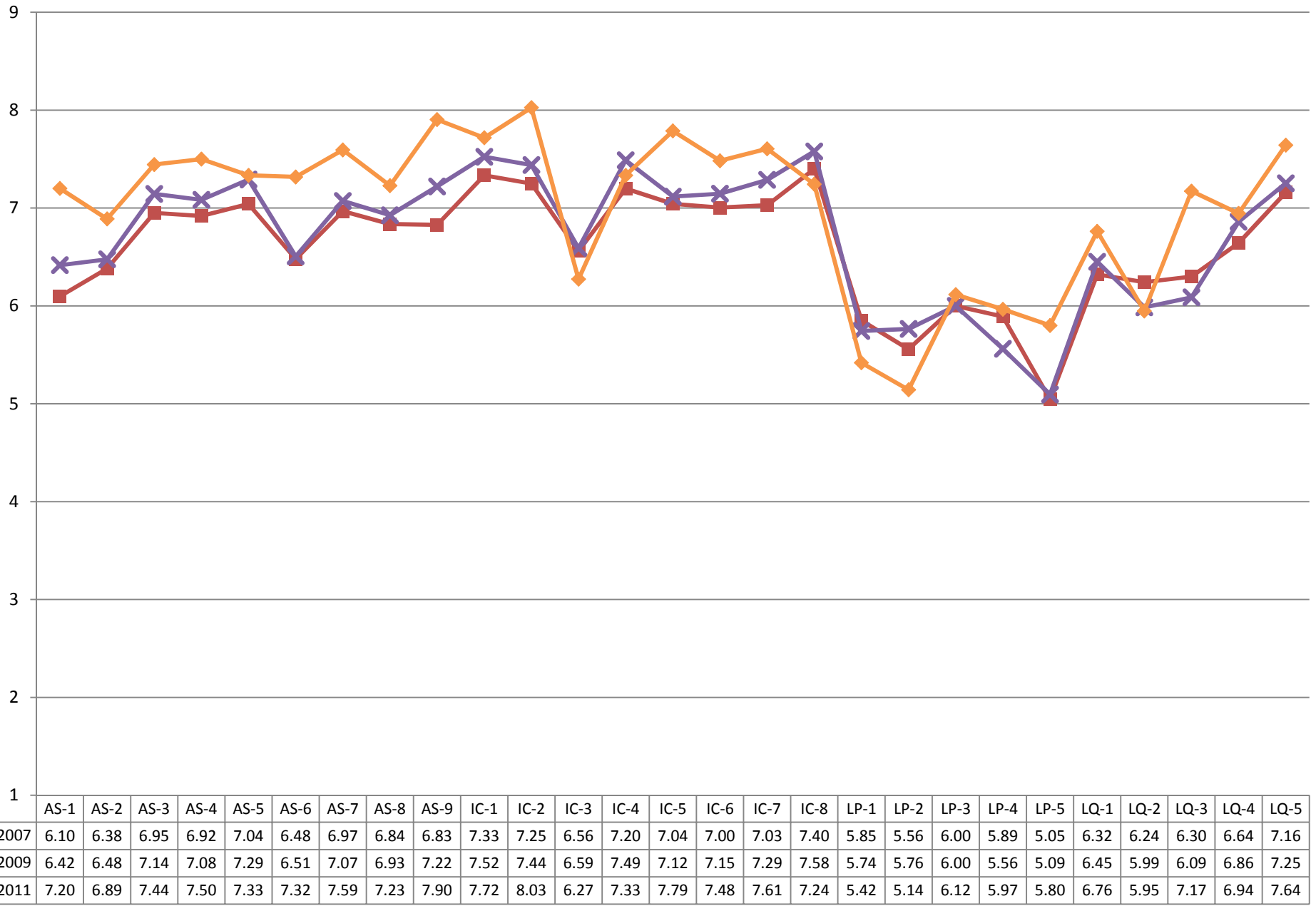
■ 2007
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LibQUAL+® Perceived Scores: Faculty



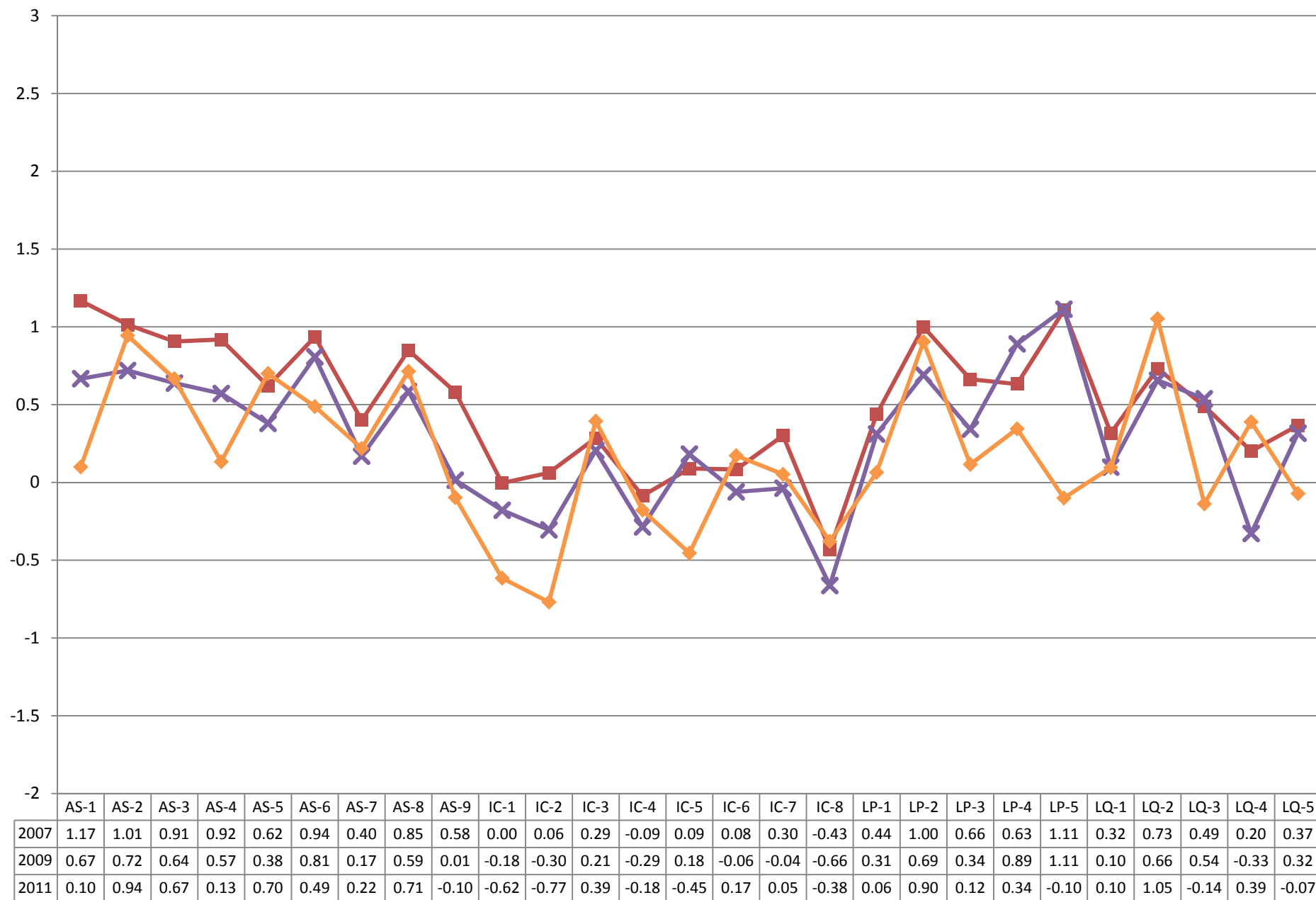
■ 2007 ✕ 2009 ◆ 2011

LibQUAL+® Minimum Scores: Faculty



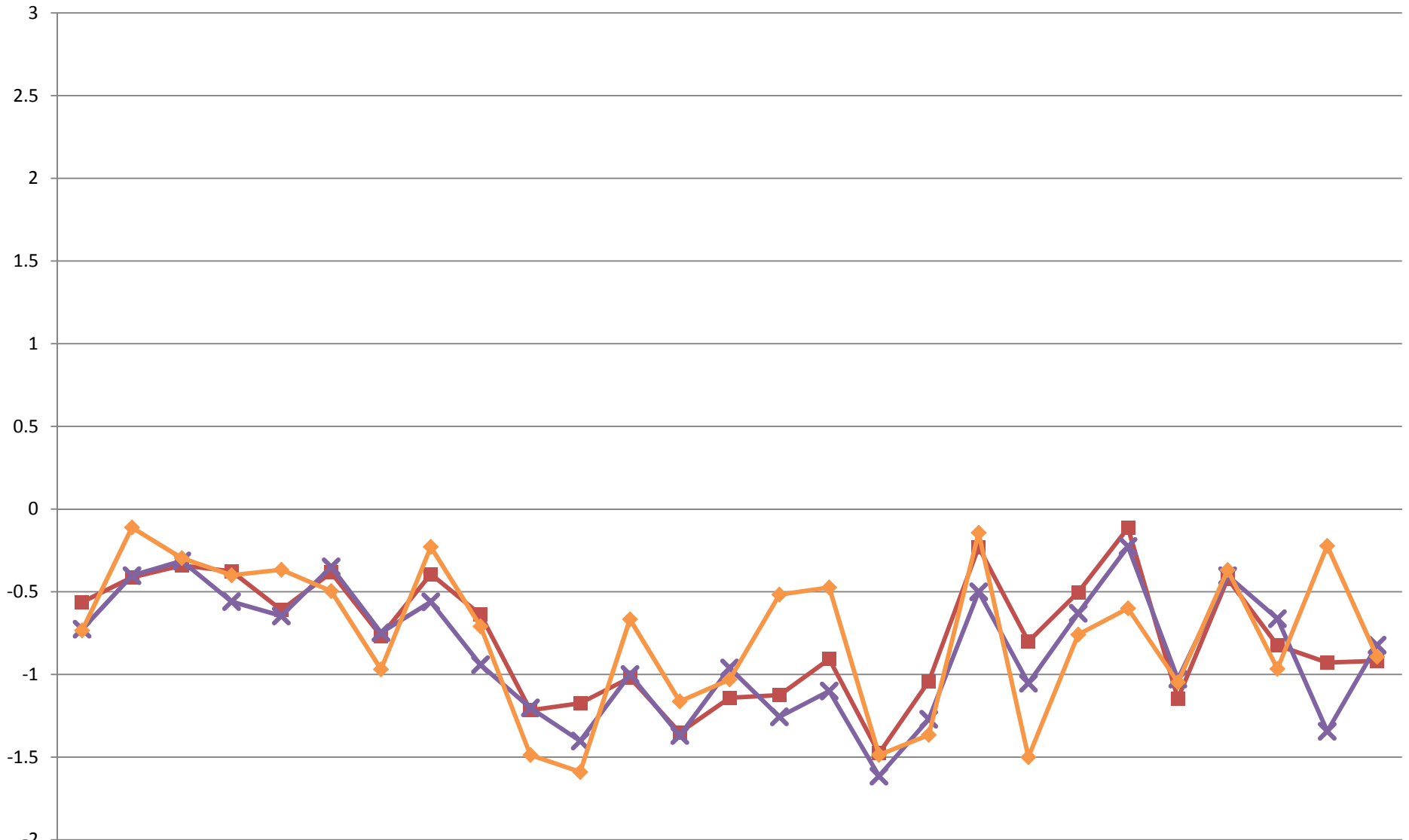
■ 2007
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LibQUAL+® Adequacy Gaps: Faculty



■ 2007 ✕ 2009 ◆ 2011

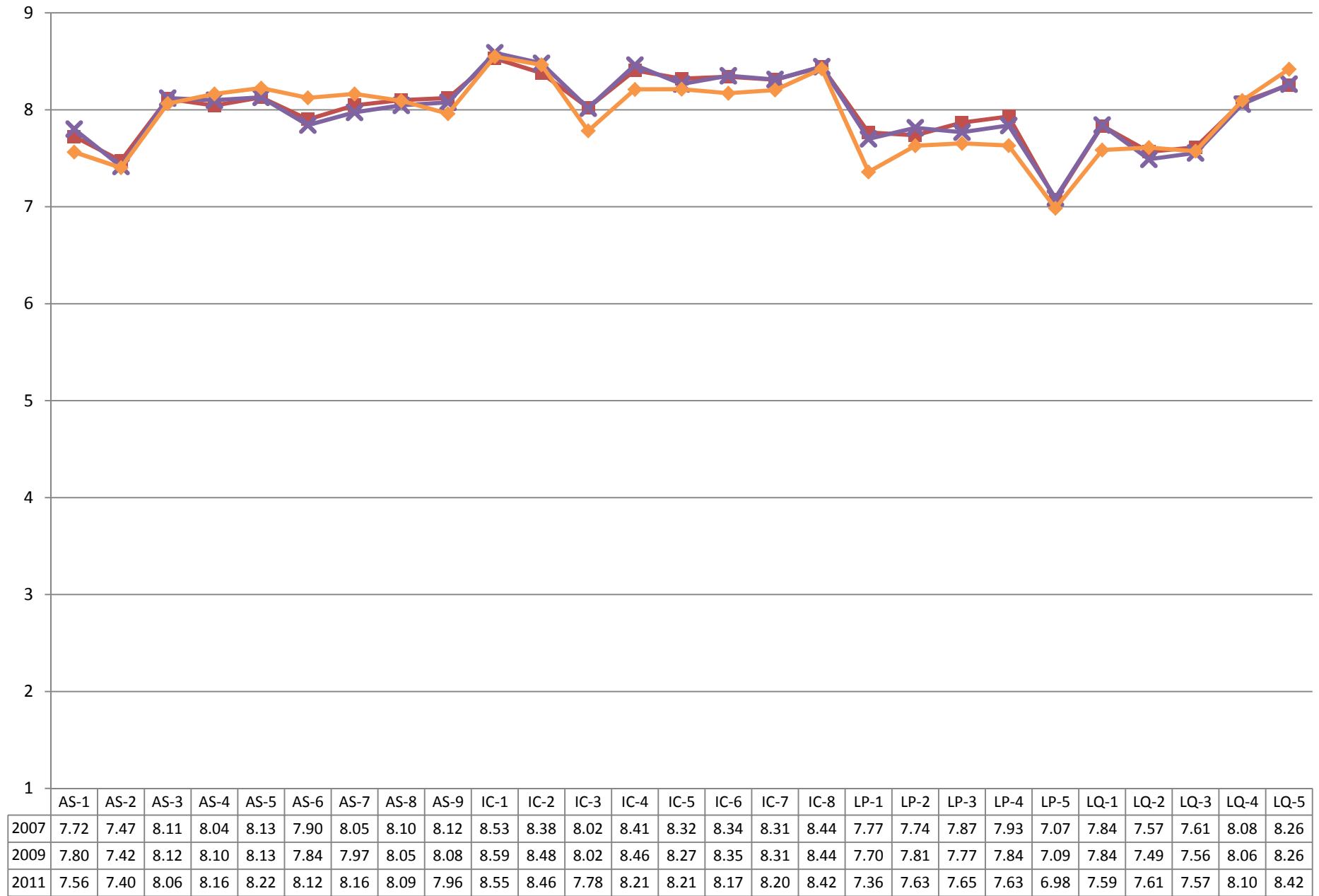
LibQUAL+® Superiority Gaps: Faculty



	AS-1	AS-2	AS-3	AS-4	AS-5	AS-6	AS-7	AS-8	AS-9	IC-1	IC-2	IC-3	IC-4	IC-5	IC-6	IC-7	IC-8	LP-1	LP-2	LP-3	LP-4	LP-5	LQ-1	LQ-2	LQ-3	LQ-4	LQ-5
2007	-0.56	-0.41	-0.34	-0.38	-0.61	-0.38	-0.77	-0.39	-0.64	-1.22	-1.17	-1.02	-1.35	-1.14	-1.13	-0.91	-1.48	-1.04	-0.23	-0.80	-0.50	-0.11	-1.15	-0.42	-0.82	-0.93	-0.92
2009	-0.73	-0.40	-0.31	-0.56	-0.65	-0.35	-0.75	-0.56	-0.94	-1.20	-1.40	-1.00	-1.37	-0.96	-1.26	-1.10	-1.61	-1.27	-0.50	-1.05	-0.63	-0.23	-1.03	-0.40	-0.66	-1.34	-0.82
2011	-0.73	-0.11	-0.30	-0.40	-0.37	-0.50	-0.97	-0.23	-0.71	-1.49	-1.59	-0.67	-1.16	-1.03	-0.52	-0.47	-1.49	-1.37	-0.14	-1.50	-0.76	-0.60	-1.05	-0.37	-0.97	-0.22	-0.89

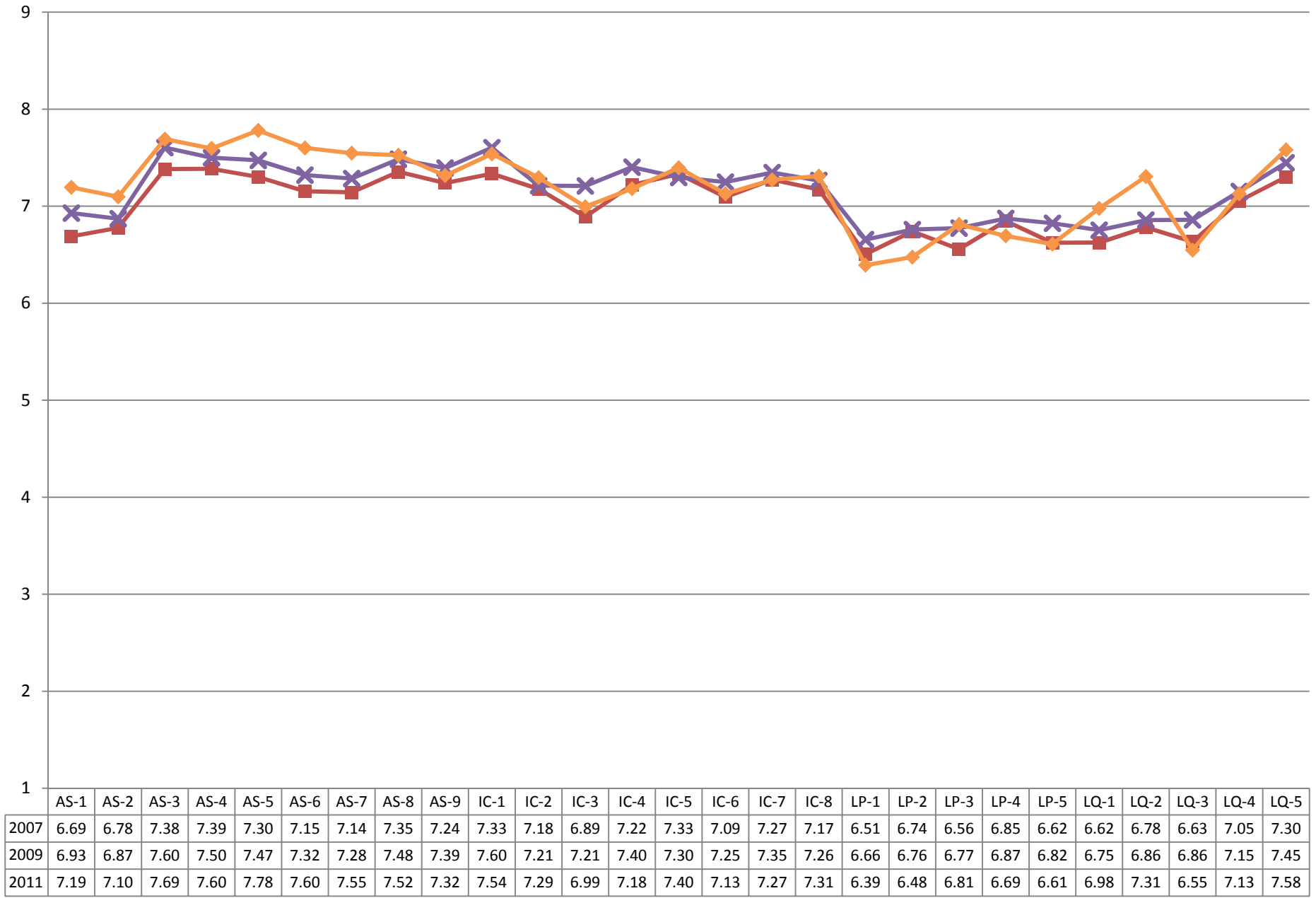
■ 2007 ✕ 2009 ◆ 2011

LibQUAL+® Desired Scores: Graduate Students



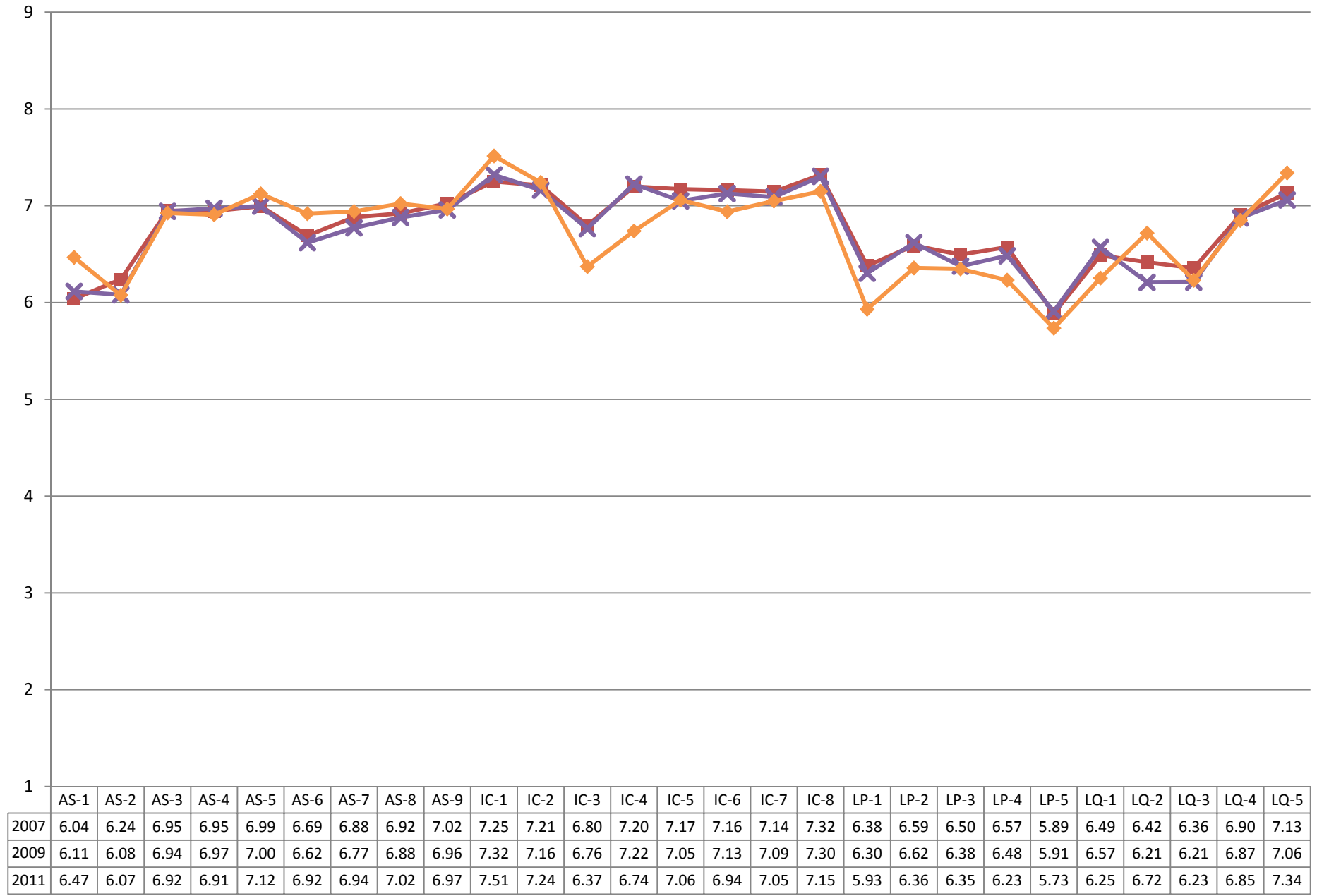
■ 2007
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LibQUAL+® Perceived Scores: Graduate Students



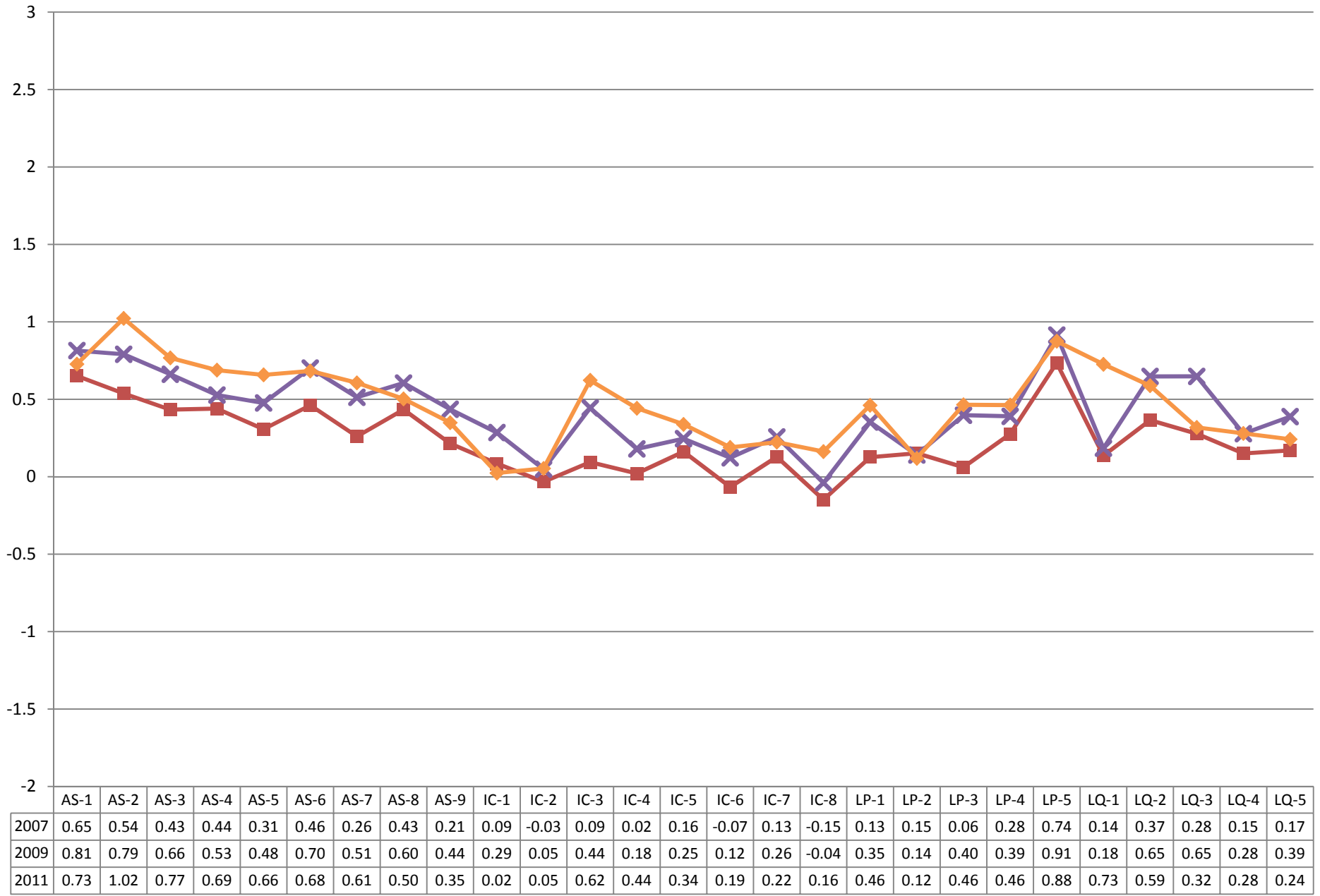
■ 2007
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LibQUAL+® Minimum Scores: Graduate Students



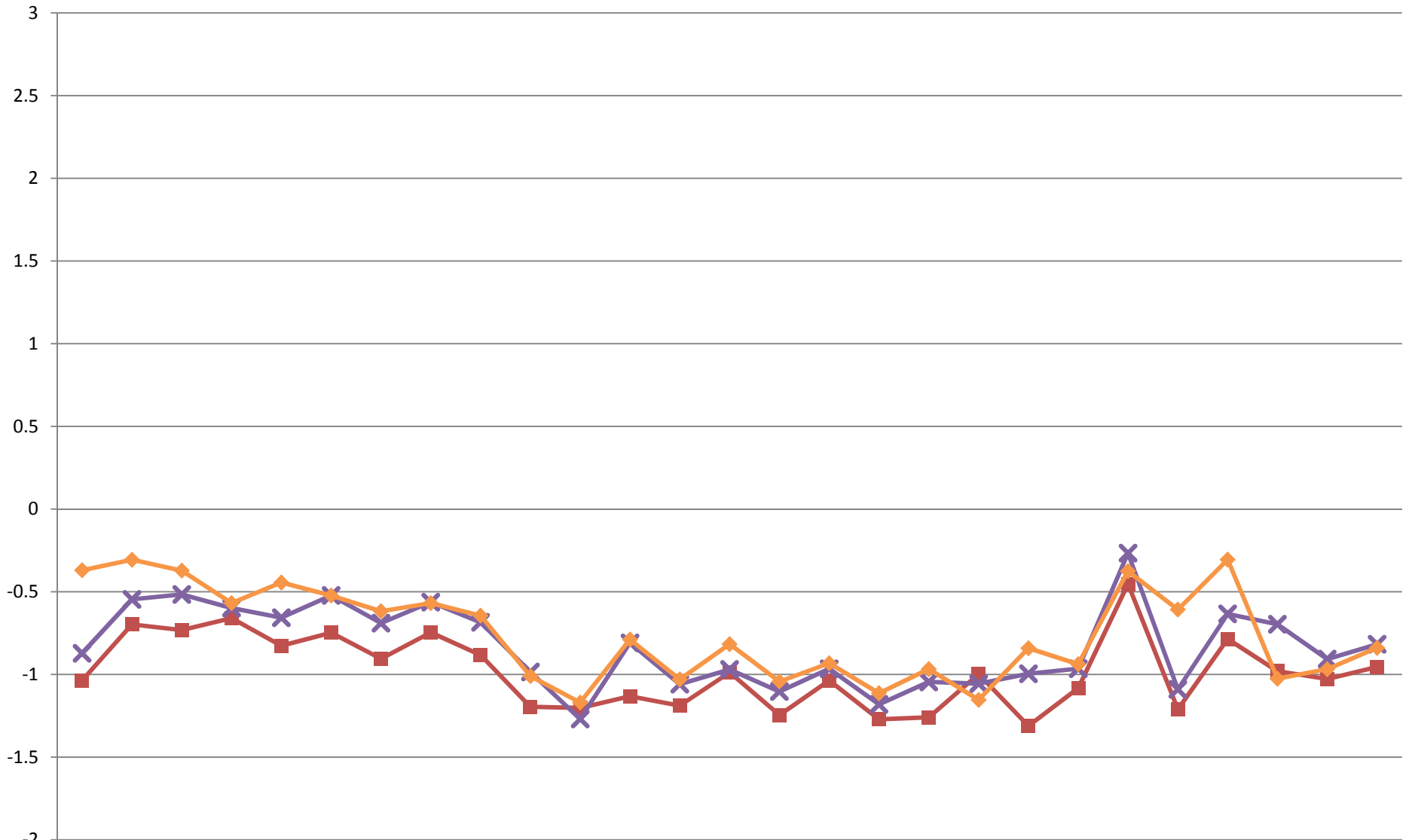
■ 2007
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 ◆ 2011

LibQUAL+® Adequacy Gaps: Graduate Students



■ 2007
 ✕ 2009
 ◆ 2011

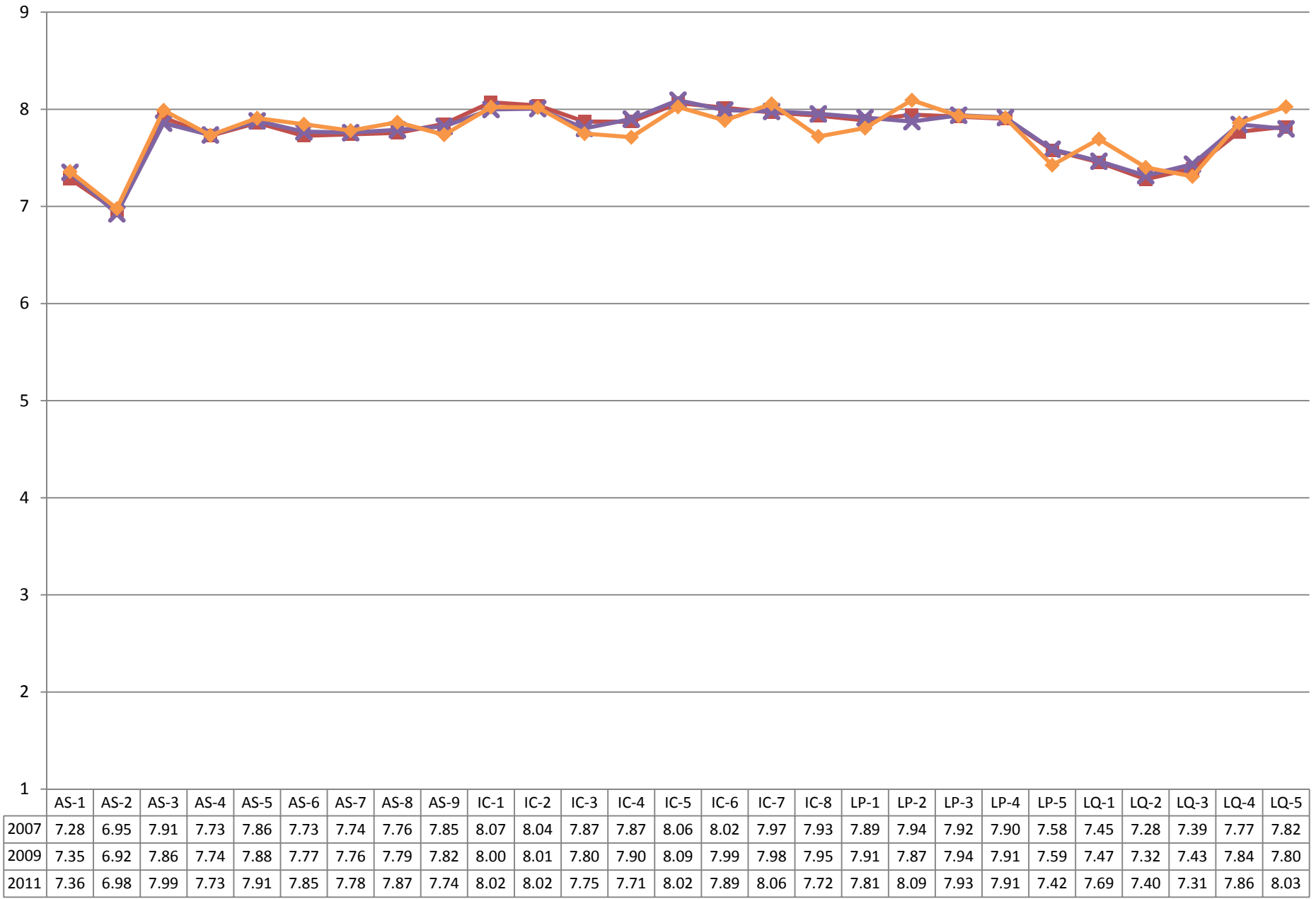
LibQUAL+® Superiority Gaps: Graduate Students



	AS-1	AS-2	AS-3	AS-4	AS-5	AS-6	AS-7	AS-8	AS-9	IC-1	IC-2	IC-3	IC-4	IC-5	IC-6	IC-7	IC-8	LP-1	LP-2	LP-3	LP-4	LP-5	LQ-1	LQ-2	LQ-3	LQ-4	LQ-5
2007	-1.04	-0.70	-0.73	-0.66	-0.83	-0.75	-0.90	-0.75	-0.88	-1.20	-1.20	-1.13	-1.19	-0.99	-1.25	-1.04	-1.27	-1.26	-1.00	-1.31	-1.08	-0.45	-1.21	-0.79	-0.98	-1.03	-0.95
2009	-0.87	-0.55	-0.52	-0.60	-0.66	-0.52	-0.69	-0.56	-0.68	-0.98	-1.27	-0.81	-1.06	-0.97	-1.10	-0.97	-1.18	-1.04	-1.06	-1.00	-0.97	-0.27	-1.09	-0.63	-0.70	-0.91	-0.82
2011	-0.37	-0.31	-0.37	-0.57	-0.44	-0.52	-0.62	-0.57	-0.64	-1.01	-1.17	-0.79	-1.03	-0.82	-1.04	-0.93	-1.11	-0.97	-1.15	-0.84	-0.94	-0.38	-0.61	-0.31	-1.03	-0.97	-0.84

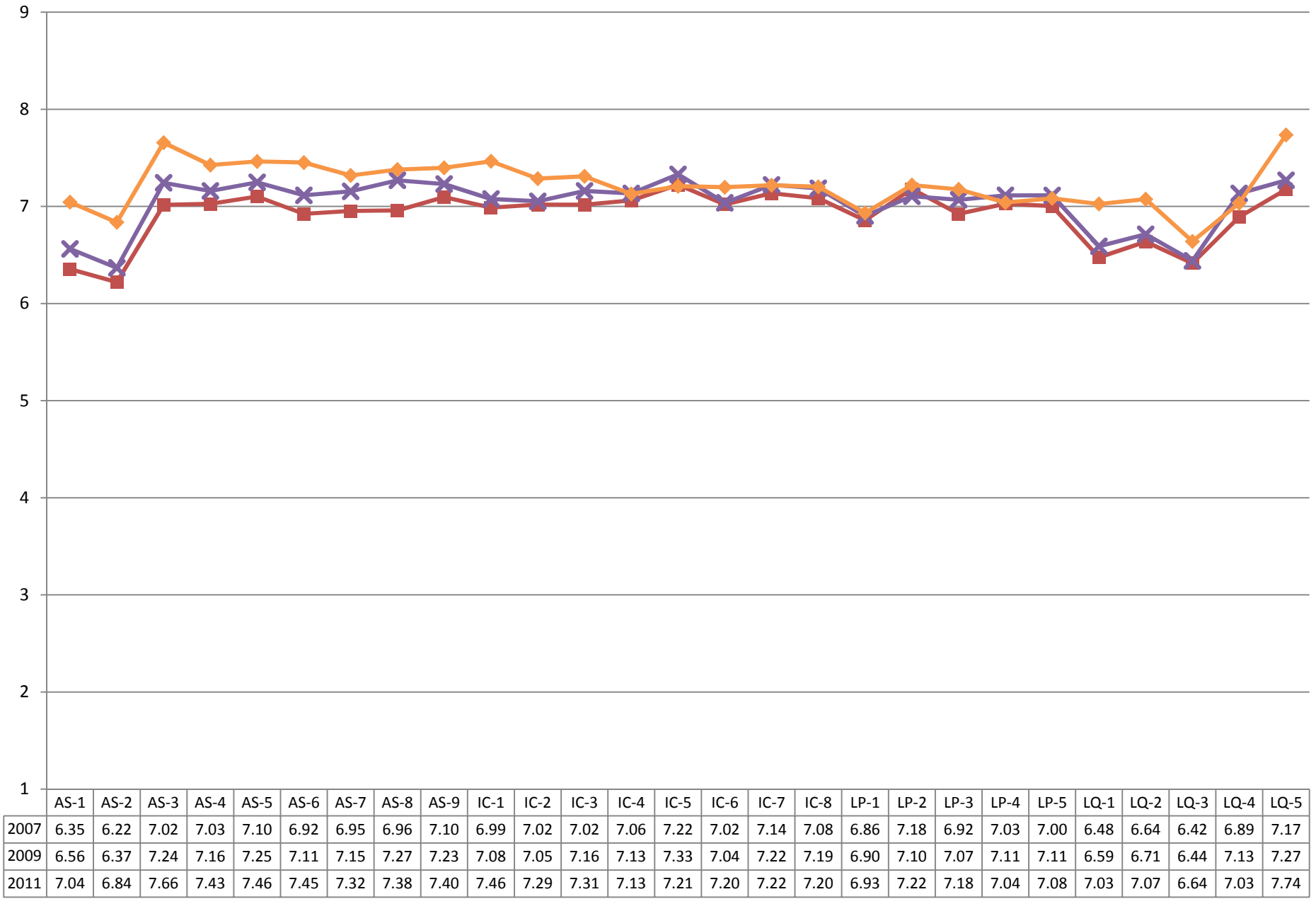
■ 2007 ✕ 2009 ◆ 2011

LibQUAL+® Desired Scores: Undergraduates



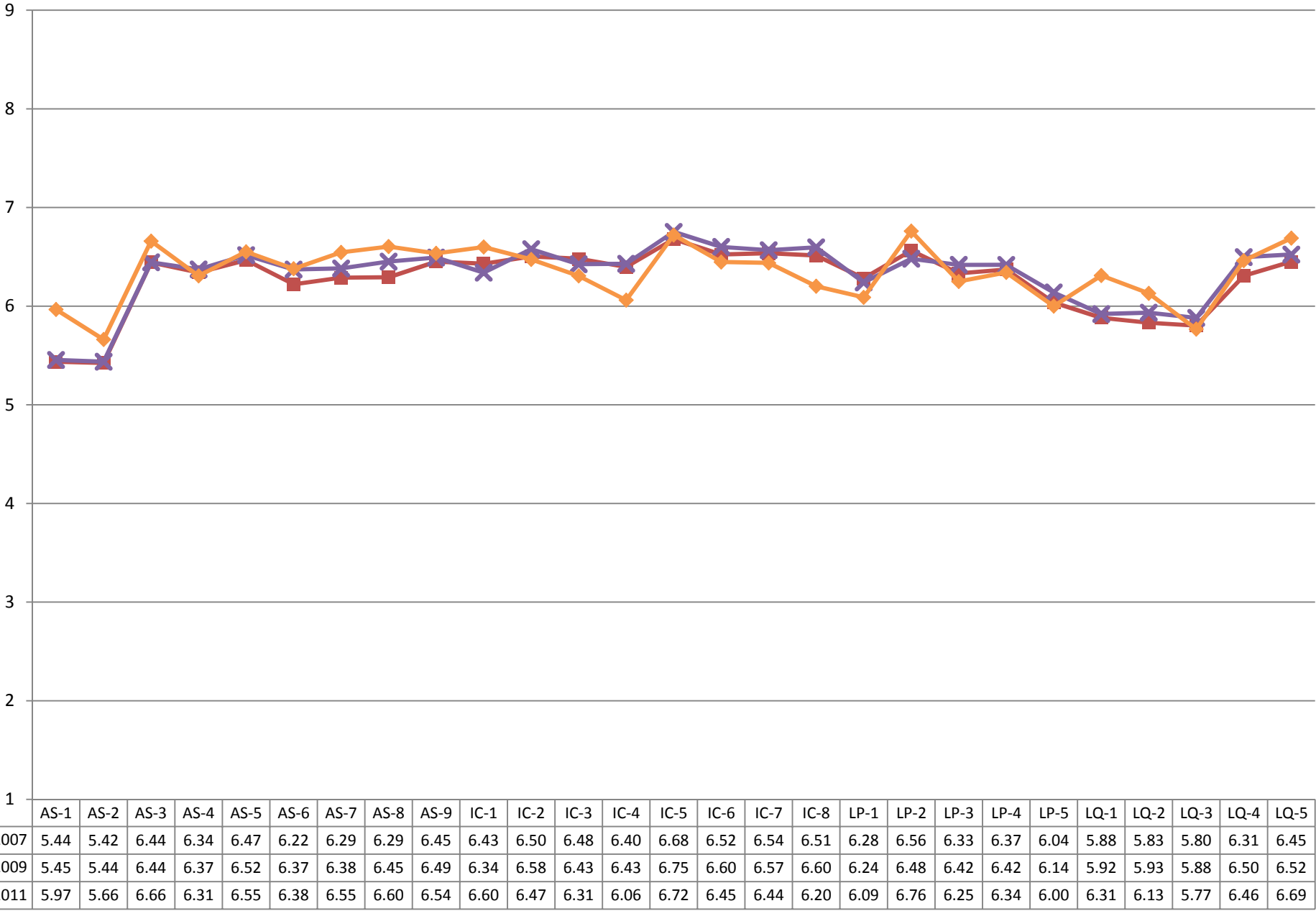
■ 2007
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LibQUAL+® Perceived Scores: Undergraduates



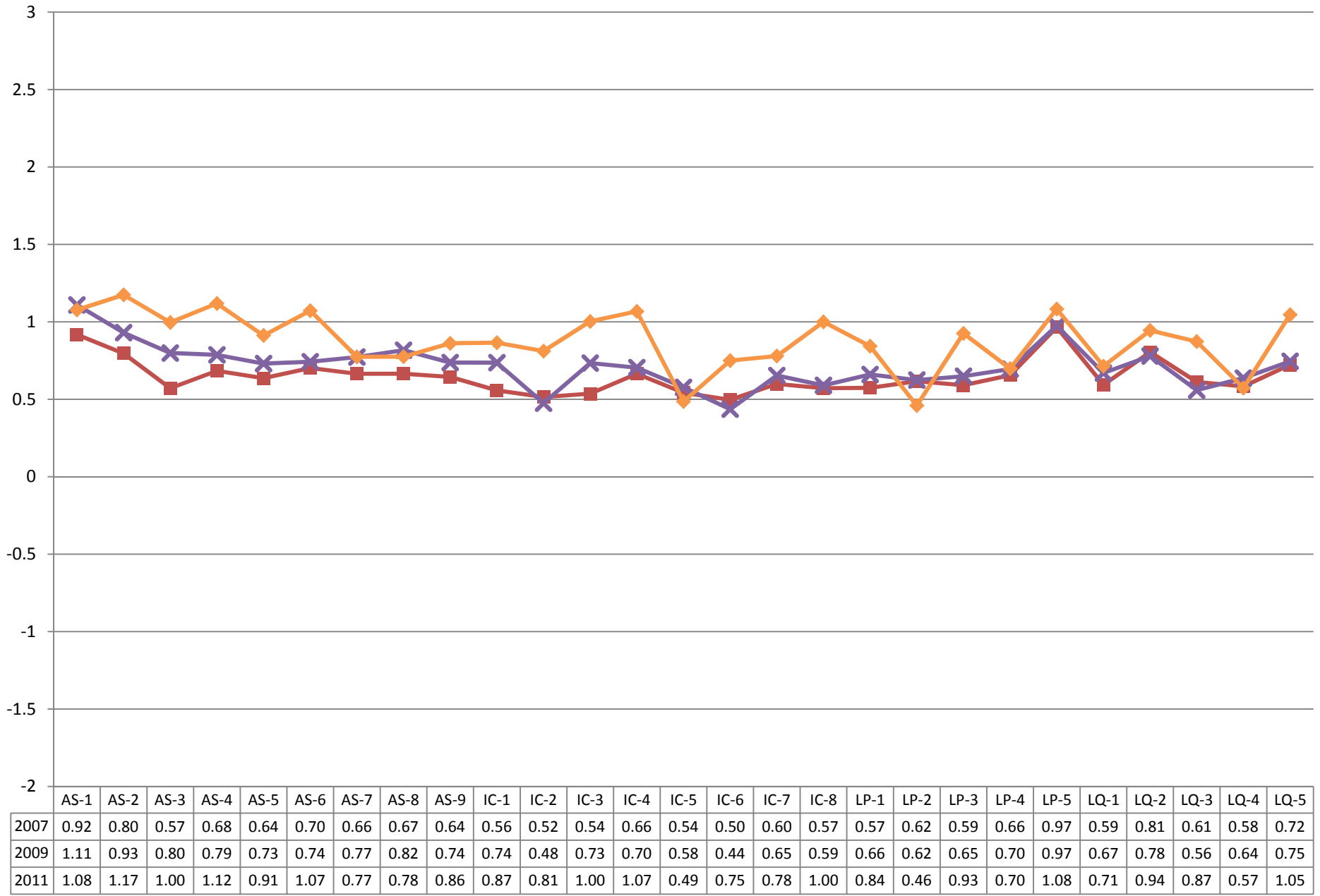
■ 2007 ✕ 2009 ◆ 2011

LibQUAL+® Minimum Scores: Undergraduates



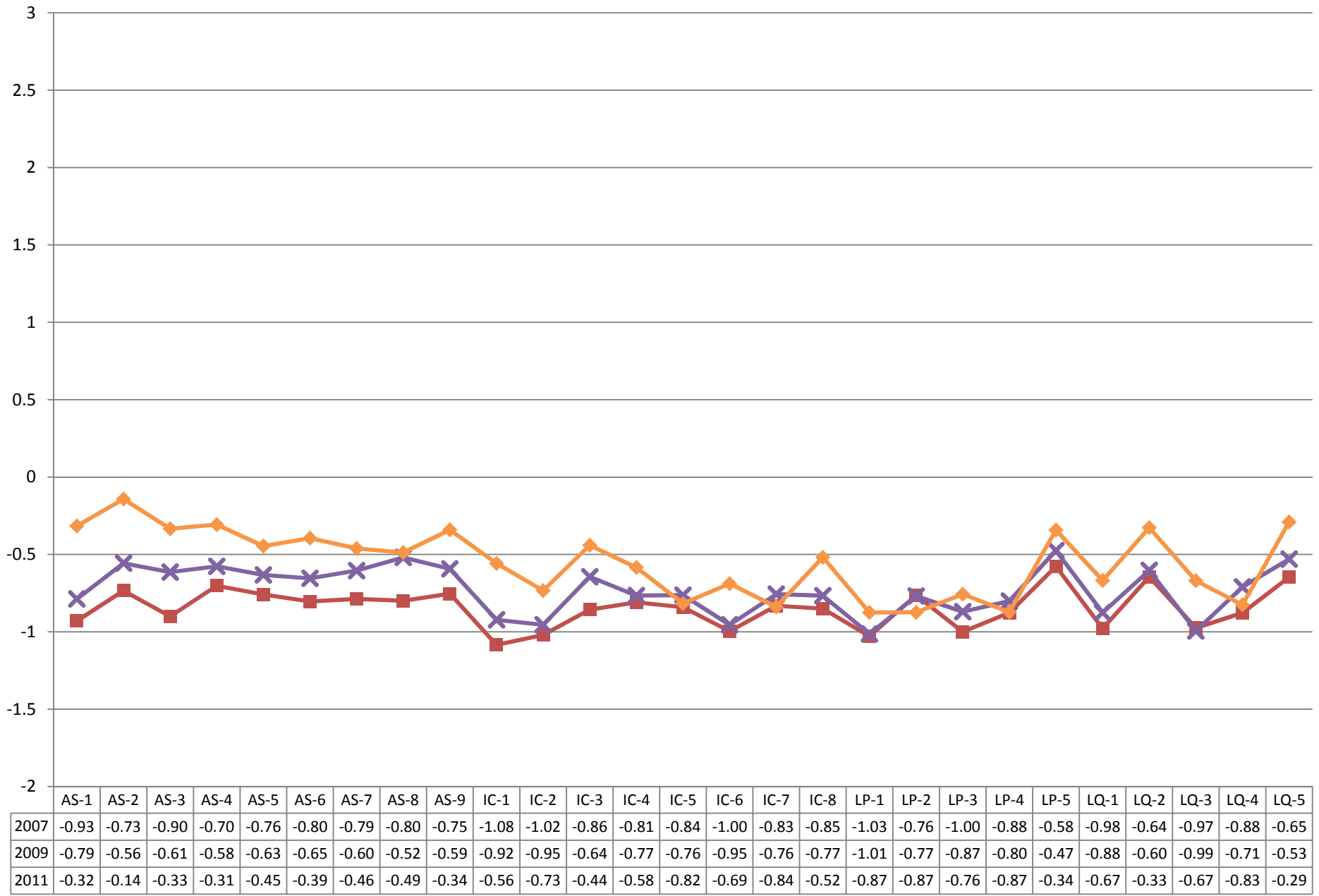
■ 2007 ✕ 2009 ◆ 2011

LibQUAL+® Adequacy Gaps: Undergraduates



■ 2007
 ✕ 2009
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LibQUAL+® Superiority Gaps: Undergraduates



■ 2007 ✕ 2009 ◆ 2011