

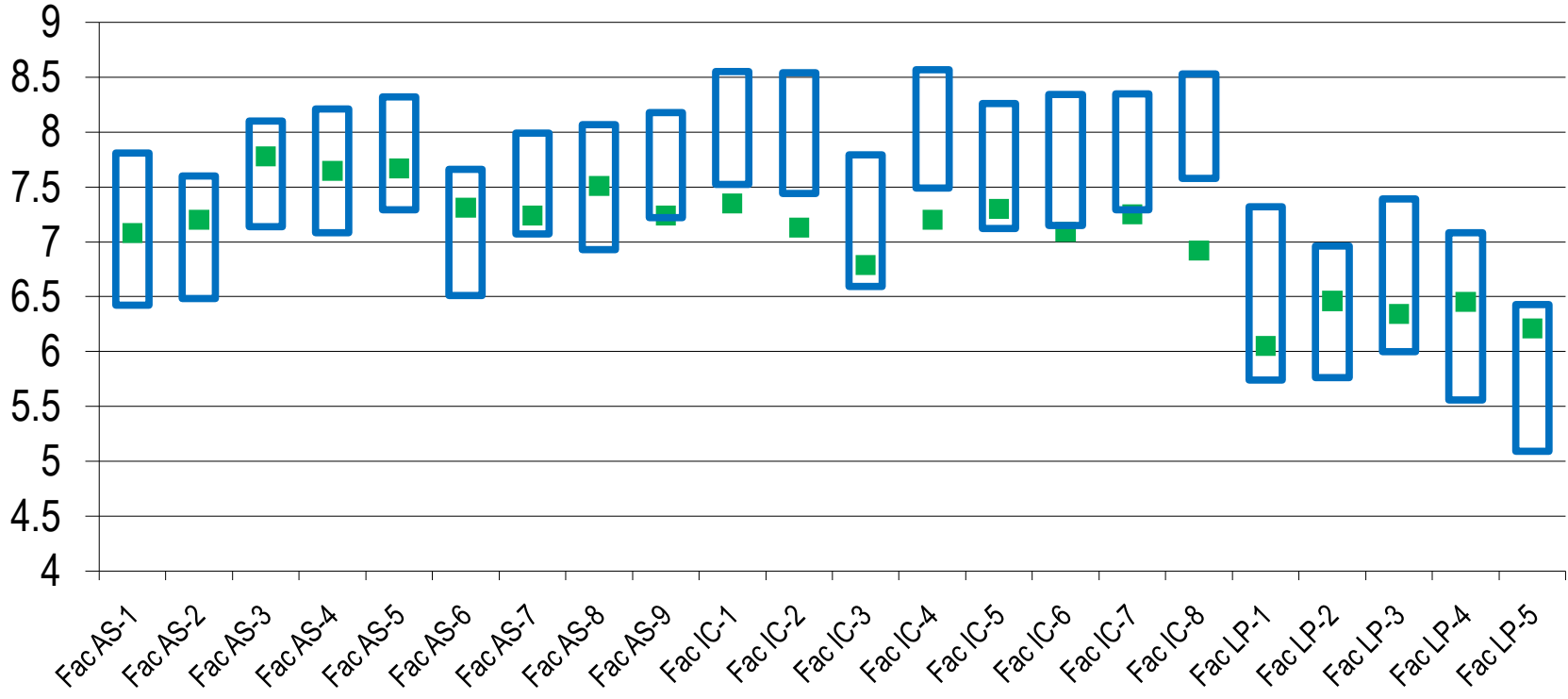
University of North Texas Libraries
LibQUAL+® 2009
Responses to Standard Questions
by User Group



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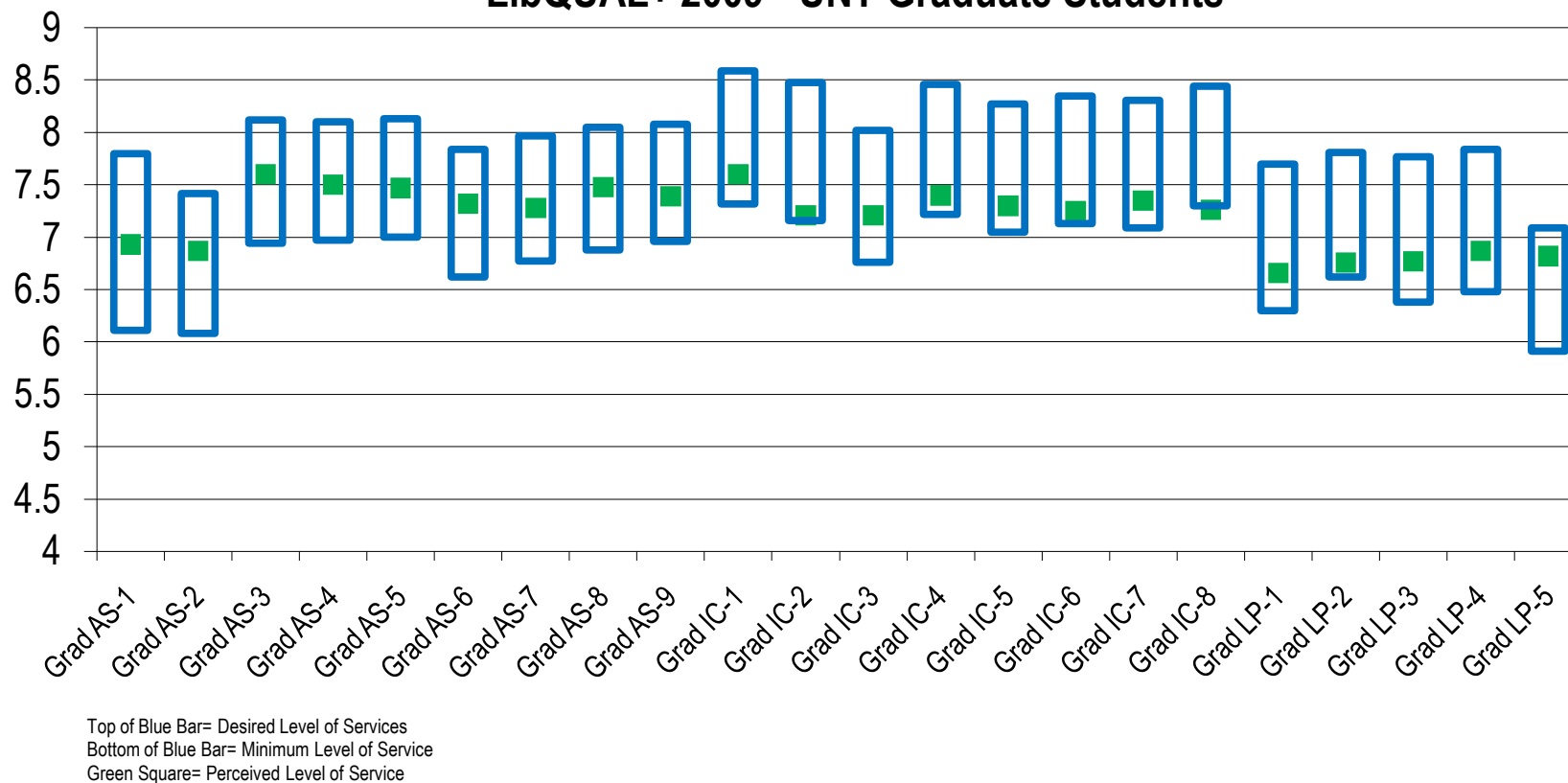
LibQUAL+ 2009 - UNT Faculty



Top of Blue Bar= Desired Level of Services
 Bottom of Blue Bar= Minimum Level of Service
 Green Square= Perceived Level of Service

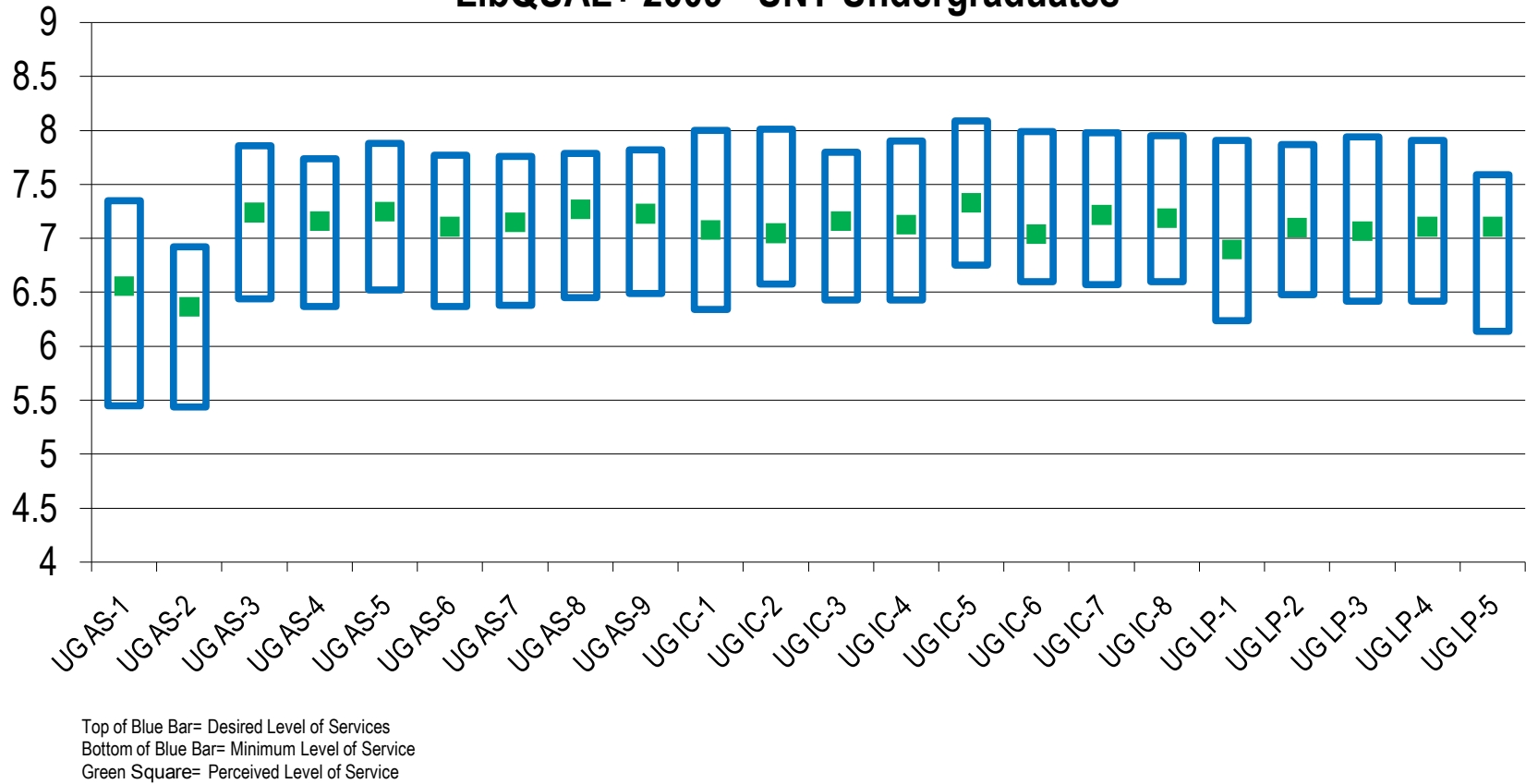
UNT	Fac AS-1	Fac AS-2	Fac AS-3	Fac AS-4	Fac AS-5	Fac AS-6	Fac AS-7	Fac AS-8	Fac AS-9	Fac IC-1	Fac IC-2	Fac IC-3	Fac IC-4	Fac IC-5	Fac IC-6	Fac IC-7	Fac IC-8	Fac LP-1	Fac LP-2	Fac LP-3	Fac LP-4	Fac LP-5
Per.	7.08	7.2	7.78	7.65	7.67	7.31	7.24	7.51	7.24	7.35	7.13	6.79	7.2	7.3	7.09	7.25	6.92	6.05	6.46	6.34	6.45	6.21
Des.	7.81	7.6	8.1	8.21	8.32	7.66	7.99	8.07	8.18	8.55	8.54	7.79	8.57	8.26	8.34	8.35	8.53	7.32	6.96	7.39	7.08	6.43
Min.	6.42	6.48	7.14	7.08	7.29	6.51	7.07	6.93	7.22	7.52	7.44	6.59	7.49	7.12	7.15	7.29	7.58	5.74	5.76	6	5.56	5.09

LibQUAL+ 2009 - UNT Graduate Students



UNT	Grad AS-1	Grad AS-2	Grad AS-3	Grad AS-4	Grad AS-5	Grad AS-6	Grad AS-7	Grad AS-8	Grad AS-9	Grad IC-1	Grad IC-2	Grad IC-3	Grad IC-4	Grad IC-5	Grad IC-6	Grad IC-7	Grad IC-8	Grad LP-1	Grad LP-2	Grad LP-3	Grad LP-4	Grad LP-5
Per.	6.93	6.87	7.6	7.5	7.47	7.32	7.28	7.48	7.39	7.6	7.21	7.21	7.4	7.3	7.25	7.35	7.26	6.66	6.76	6.77	6.87	6.82
Des.	7.8	7.42	8.12	8.1	8.13	7.84	7.97	8.05	8.08	8.59	8.48	8.02	8.46	8.27	8.35	8.31	8.44	7.7	7.81	7.77	7.84	7.09
Min.	6.11	6.08	6.94	6.97	7	6.62	6.77	6.88	6.96	7.32	7.16	6.76	7.22	7.05	7.13	7.09	7.3	6.3	6.62	6.38	6.48	5.91

LibQUAL+ 2009 - UNT Undergraduates



UNT	UG AS-1	UG AS-2	UG AS-3	UG AS-4	UG AS-5	UG AS-6	UG AS-7	UG AS-8	UG AS-9	UG IC-1	UG IC-2	UG IC-3	UG IC-4	UG IC-5	UG IC-6	UG IC-7	UG IC-8	UG LP-1	UG LP-2	UG LP-3	UG LP-4	UG LP-5
Per.	6.56	6.37	7.24	7.16	7.25	7.11	7.15	7.27	7.23	7.08	7.05	7.16	7.13	7.33	7.04	7.22	7.19	6.9	7.1	7.07	7.11	7.11
Des.	7.35	6.92	7.86	7.74	7.88	7.77	7.76	7.79	7.82	8	8.01	7.8	7.9	8.09	7.99	7.98	7.95	7.91	7.87	7.94	7.91	7.59
Min.	5.45	5.44	6.44	6.37	6.52	6.37	6.38	6.45	6.49	6.34	6.58	6.43	6.43	6.75	6.6	6.57	6.6	6.24	6.48	6.42	6.42	6.14